



Wisconsin Council for Affordable & Rural Housing
20th Annual Meeting & Conference

Housing Our Neighbors in Rural America
November 2, 2017 – Evaluation Summary
from Attendees

Kalahari Resort & Convention Center
Wisconsin Dells, WI

Number of Evaluations Received from Attendees – 22 – 28%

1. How did you learn about this year’s conference?

- Mailings – 0
- Email – 11
- Friend/Colleague - 4
- WI-CARH Website - 1
- CARH Website – 0
- Other – 2

2. Preferred method of registration.

- Printed form – 0
- Email – 10
- Online registration 10

3. Preferred method of payment.

- Paid by check – 3
- Paid by credit card – 17

4. Please check the box to rate your level of satisfaction with each of the following aspects of the event.

	Very <u>Satisfied</u>	Somewhat <u>Satisfied</u>	<u>Neutral</u>	Somewhat <u>Dissatisfied</u>	Very <u>Dissatisfied</u>
Location	20	1	1	0	0
Price	15	3	3	1	0
Registration process	20	2	0	0	0
Meeting room	20	1	0	1	0
Length of event	19	3	0	0	0
Networking opportunities	18	3	1	0	0
Food	16	4	1	1	0
Session topics	17	4	1	0	0

5. Which sessions were most valuable to you? (Check all that apply)

Welcome and Opening Remarks	3
Modernizing with Solar	12
Financing with the USDA RD 538 Program	5
Updates Panel	9
Converting to Smoke Free Housing	9
Finding the Funny in Change	17
Unusual Tenant Questions	13
Legal Compliance Issues	9

6. Were any of them not valuable? If so, which one(s) and why?

All valuable./ I am new, so the 538 info went over my head, but I am interested in learning more. Our units are 35-42 years old and could use some rehab, although they have been maintained well throughout their lifetime. Would also be interested in building new at some point in the future if feasible./ Hotel reservations not giving government rates./ Solar was interesting but not something we would do. Financing was hard to understand – too quiet to hear./ Couldn't hear what the presenter was saying for Financing in USDA./ Smoke free – already smoke free for the last five years./ All were valuable./ Solar - timeline and small locations under loan amount.

7. Do you like having a keynote speaker or would you prefer more training sessions?

I prefer having a keynote speaker – 15
I prefer having more training sessions – 1
Either way is fine with me - 4

8. Do you have any suggestions for keynote speakers? If so, please share.

Comedy is always a good way to liven things up after a good lunch./ Comedy – always./ Great having it after lunch./ Dr. Ben.

9. Was there enough time with the vendors?

Yes – 15
No - 7

**10. Our annual Spring Training will be offered in April or May – date to be determined
Please rate the following training topics in order of interest from 1-6 (1 = Most Interested and 6 = Least Interested)**

	#1	#2	#3	#4	#5	#6
Marketing Strategies and Tenant Retention	8	3	0	4	0	2
Affirmative Fair Housing Plan Solutions	4	2	1	3	4	3
Time Management Training Solutions	3	3	4	3	3	1
Creating Effective Written Communications	0	2	2	1	5	5
Creative Problem-Solving Solutions	4	5	4	3	1	6
Strategies & Solutions for Increasing Revenue by Decreasing Resident Delinquencies	2	3	5	1	1	5

11. What other topics would you like training on? (Check all that apply)

Budget	8
504 Compliance	8
Marketing	4
Workout Plan	5
Prepayments	1
Compliance/Recertification	11
3560 & Tax Credit Update	4
Health Care Law	1
Landscaping Your Project	2
Improving the Visuals	1
Transition Plans	5
Management Plan	5
MINC	5
Other:	Homelessness

12. Any other comments, ideas or suggestions?

Please ask all speakers to use the microphone. Those who didn't, wasted everyone's time because we couldn't hear them./ Actual trainings might be helpful versus speakers but that might turn into a two day with breakout options or afternoon with breakout options./ Seems as if attendance has slipped. Some of our staff thought the agenda was lacking enough relevant content. However, they may not have read outline or descriptions. Having good descriptions and emphasizing applicability might better influence prospective attendees./ Rooms and tables were too close together, especially for the smaller group this year./ Great Q&A with Julie and Ashley. Give a more comprehensive presentation about acronyms and the difference between programs (504, 515, 538, etc.)./ Love the Q&A with Julie and Ashley. Changes in laws: criminal applicants, comfort animals, determining disability status when someone is not receiving SSI. General F.H. Law – have a lawyer explain differences between 504, 515, 538, etc. What are all these programs, and how did they all come about./ Glad to have speakers' information, attendee list and vendor list and contact information in our packets for reference and not have to take notes./ I just want a brief summary of what WI-CARH does, what benefits/services are available, and I'm especially interested in workshops the solar related field day to Dane County Housing.